



The HealthTrust Advantage

For almost 40 years, HealthTrust has had one primary goal: to serve our Members – New Hampshire’s schools, towns, cities, counties and other public entities – by providing high quality, cost-effective benefits, innovative wellness programs and exceptional services.

We specialize in YOU. As a Member-owned, nonprofit, self-funded, risk pool we can keep premium costs competitive, provide coverage to Member Groups of all sizes, and customize our benefits to work for your Group’s specific needs. Our Board of Directors includes municipal, school and county officials and employees. These 11 dedicated individuals understand and share the unique needs of New Hampshire’s public sector.

Our Member Groups pool their coverage dollars and collaborate with us to share ideas, best practices, and innovative strategies to provide benefits that can help each individual achieve optimal health. Visit healthtrustnh.org for more information.

MISSION

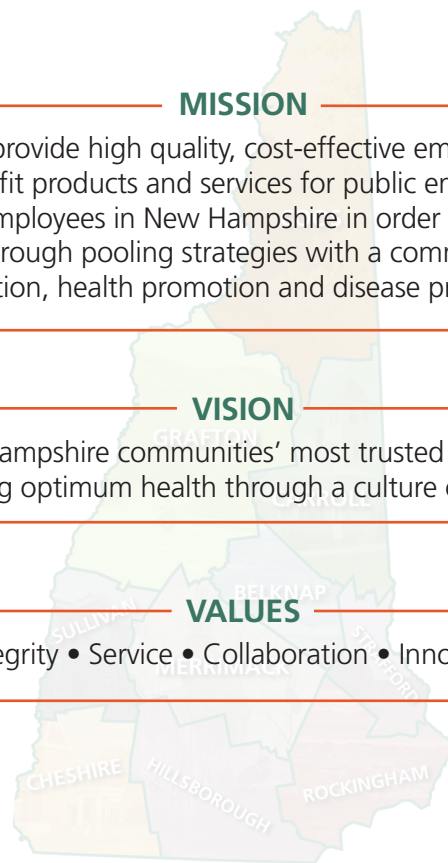
To provide high quality, cost-effective employee benefit products and services for public employers and employees in New Hampshire in order to reduce costs through pooling strategies with a commitment to education, health promotion and disease prevention.

VISION

New Hampshire communities’ most trusted partner in achieving optimum health through a culture of wellness.

VALUES

Integrity • Service • Collaboration • Innovation



One Place for All Your Coverage Needs

As a nonprofit risk pool established in 1984, HealthTrust has enjoyed long-standing collaborations with our highly regarded vendor partners.



More than 70,000 NH public sector workers and their family members choose HealthTrust for their coverage.

74% of the public sector in New Hampshire

Programs and Website Resources for Enrollees



Medically covered Enrollees, spouses and Retirees can achieve their health goals with Slice of Life, powered by Virgin Pulse, and available through HealthTrust's Secure Enrollee Portal (SEP).

- Health check
- Health coaching
- Daily health cards
- Online and device tracking
- Peer-to-peer and team based challenges
- Personalized sleep and nutrition guides



HealthTrust 360 resources are voluntary, confidential and support covered individuals through everyday life and challenging times.



Rewards for making informed healthcare decisions.

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Personalized help for managing a complex health condition.

[LEARN MORE](#)



Medication Safety Program

Covered individuals can discover if the medications they take now – or could take in the future – are right for them based on their DNA and lifestyle factors.

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Diabetes Prevention Program (DPP)

Covered individuals can take a 1-minute survey to determine if they are at risk for prediabetes and could benefit from this digital program.

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Expert second opinions, treatment decision support, referrals to local experts for in-person visits.

[LEARN MORE](#)



Resources for managing diabetes including expert help, a free glucose monitor, test strips and lancets.

[LEARN MORE](#)



Powered by ComPsych, LifeResources Employee Assistance Program (EAP) helps with issues – large or small – that can affect your employees' health and happiness as well as their work and family life.

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Building Healthy Families. Registered nurse phone consultations.
ConditionCare. Support for managing a chronic condition.
ComplexCare. Help with coordinating care providers.
Anthem 24/7 NurseLine. 24/7 nurse phone consultations for non-emergency care.

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Covered individuals can see a doctor or a behavioral health expert without leaving the comfort and privacy of home.

[LEARN MORE](#)




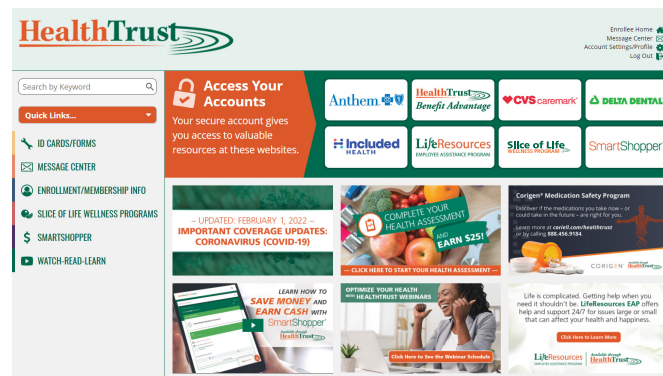
In-home recovery care available to individuals age 17 and older with substance use disorders.

[LEARN MORE](#)

Secure Enrollee Portal (SEP)

Enrollees and Retirees can log in to their account to access:

- ID cards and coverage documents
- Provider directories
- Secure Message Center
- Single sign-on buttons to Anthem, CVS Caremark®, Delta Dental and other vendor partner websites
- Covered individuals can add the SEP to their Smartphone or iPad home screen by clicking  and choosing Add to Home Screen.



Services and Website Resources for Member Groups

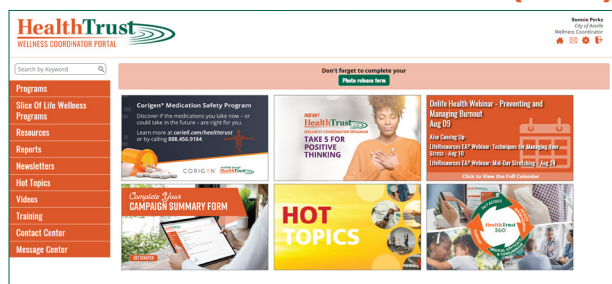
Secure Member Portal (SMP)



Resources for Benefits Administrators and CEOs, including:

- Enrollee Management
- Fillable PDF applications and forms
- Secure Message Center
- Benefit Advantage resources
- Medical Rating Summary, Transmittals and Agreements
- Benefit Packets, Benefit Education Presentations and videos customized to your Member Group
- Dashboard Report, Stewardship Report (if applicable), and the Toolkit for ACA resources, webinars, newsletters and more

Wellness Coordinator Portal (WCP)



Tools and resources Wellness Coordinators can share with their coworkers including:

- Wellness Tip Sheets, monthly Hot Topics
- Programs - emails, flyers, and all the materials you need to run programs from start to finish
- Online Educational meetings
- HealthTrust Wellness Webinars

Our Services

At HealthTrust, exceptional service isn't the exception – it's the rule. Our personal, local services save you time and money and provide your employees stress-reducing support.

- **We answer the phone.** No electronic voices or computer directories! Our Enrollee Services Representatives include specialists in Retiree services, enrollment, ancillary coverage, and more who answer questions personally and professionally.
 - Approximately 95 percent of inquiries resolved on the same day as call or visit
 - Claims specialists available to advocate for Enrollees when needed
- **Training provided in the way that works best for your Group - virtually or in person.**
 - Each Member Group is assigned their own HealthTrust Benefits Advisor and Wellness Advisor. Many advisors serve the same Member Groups for years.
 - Our Benefits Advisors will provide education sessions virtually or in person to review your Group's plan options and benefits.
 - Our Wellness Advisors will provide interactive presentations customized to your Group virtually or at your workplace.
- **We make administration easier.**
 - Benefits Administrator workshops and one-on-one trainings let Member Groups spend a few hours with HealthTrust to save time all year long.
 - SMP for all the resources Benefits Administrators need in one place
 - Affordable Care Act trainings and online resources
 - Retiree support and workshops for Enrollees turning 65
 - In-house COBRA and Retiree billing
 - Benefit Advantage FSA and HRA services
 - Short-term disability claims processing and advocacy



Jennifer Parker, Enrollee Services Representative.

