

Managing Volunteers and Facilities Liability

Presented by:
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Learning Objectives

- Gain a better understanding of the basics of liability coverage
- Identify steps to better manage the use of volunteers and your public facilities
- Implement best practices

Primex³ Liability Coverage

- Part of a package coverage; proprietary
- Property
- Boiler & Machinery
- Crime
- **Liability** (personal injury, property damage, unfair employment practices, employee benefit liability, educators' legal liability)
- Schedule Bond
- Cyber
- Volunteer Medical Accident



Is our Volunteers' Liability Covered?

Multiple choice:

- A.** Yes, in all cases, they help out the community after all
- B.** No, they have their own health insurance
- C.** No, they can rely on their homeowners insurance
- D.** Yes, but only while acting on behalf of the municipality/school district



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Covered Persons under Liability

- Volunteers authorized and supervised by you while acting for or on your behalf and within the scope of their duties*

* subject to all terms, conditions and exclusions set forth by the coverage documents and declarations



Key Language

- Authorized and supervised by you
- Acting for or on your behalf and within the scope of their duties



Which Volunteers Are Not Covered?

Multiple choice:

- A. Volunteers acting under the influence of drugs or alcohol
- B. Volunteers acting outside of the scope of their duties
- C. Volunteers we don't like
- D. Volunteers who are not helpful
- E. All of the above
- F. A. and B.



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Volunteer Best Practices



Applicable RSAs

- Schools: RSA 189:13-a, School Employee and Designated Volunteer Criminal History Records Check
- Municipalities: RSA 41:9-b, Employee Candidate Background Checks



True or False?



Only long term/designated volunteers should be rostered

False

All volunteers should be rostered

Volunteer Best Practices (Continued)

- Roster your volunteers
- Have volunteers sign release forms
- Provide clear instructions and training to your volunteers
- Primex³ Volunteer Medical Accident



Train staff regarding the use of volunteers:

- maintain the volunteer file
- roster volunteers
- coordinate background checks
- review applicable policies and responsibilities with volunteers
- contact person/periodic check-in
- what should they do if a request to volunteer is made?





<http://www.nhprimex.org/>

- **Primex³ Coverage Documents**
- **Sample Volunteer Release Form**
- **Volunteer Bulletin**



Use of Your Public Facilities

Is the Use of our Facilities by Third Parties Covered?

Multiple choice:



- A. Yes, in all cases, they're our facilities after all
- B. Yes, but only while we are using our own facilities
- C. No, the third parties using our facilities should provide us with coverage
- D. No, our facilities are only covered for property damage

Is the Use of our Facilities by Third Parties Covered?

Multiple choice:



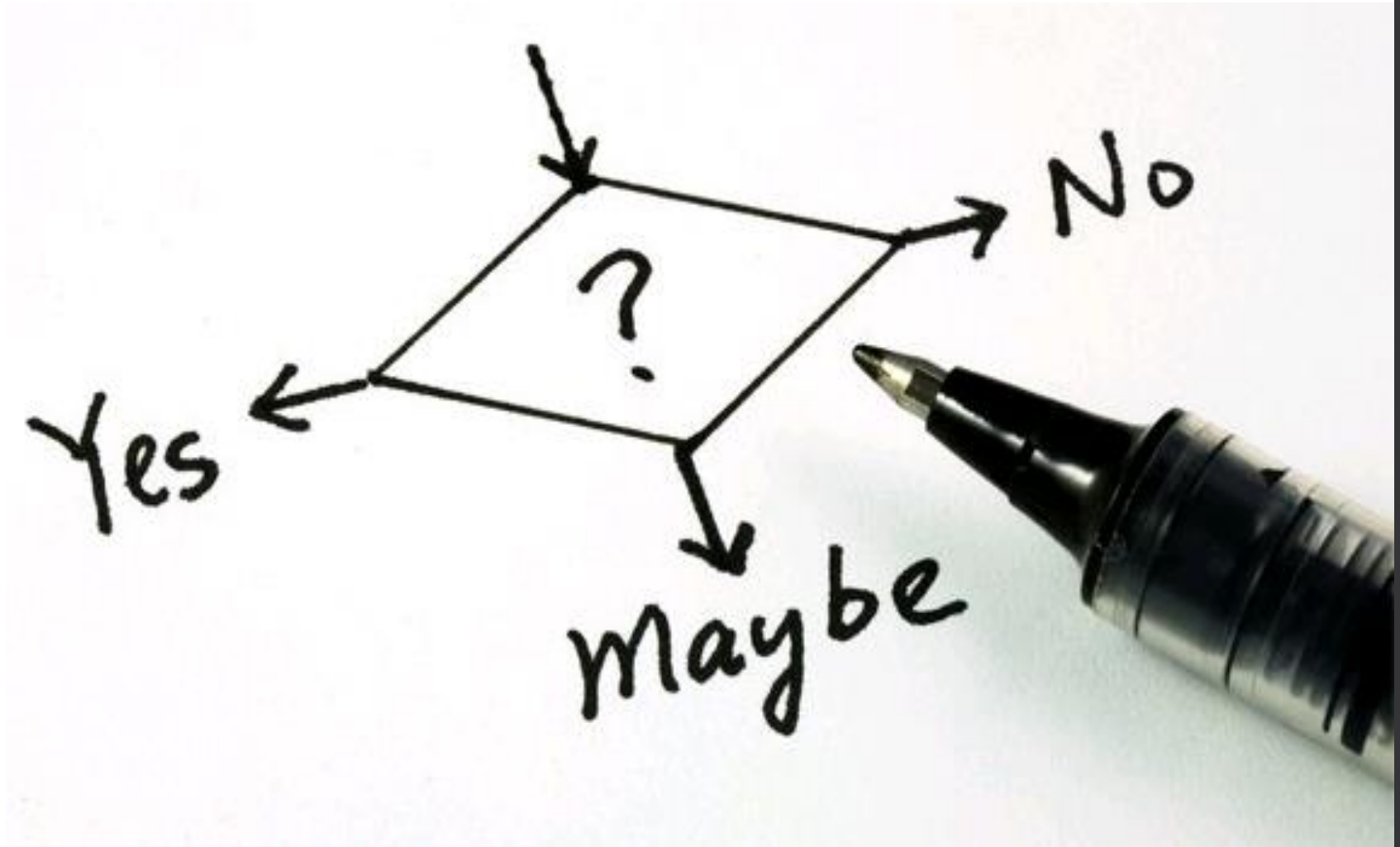
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How Does Coverage Generally Work?

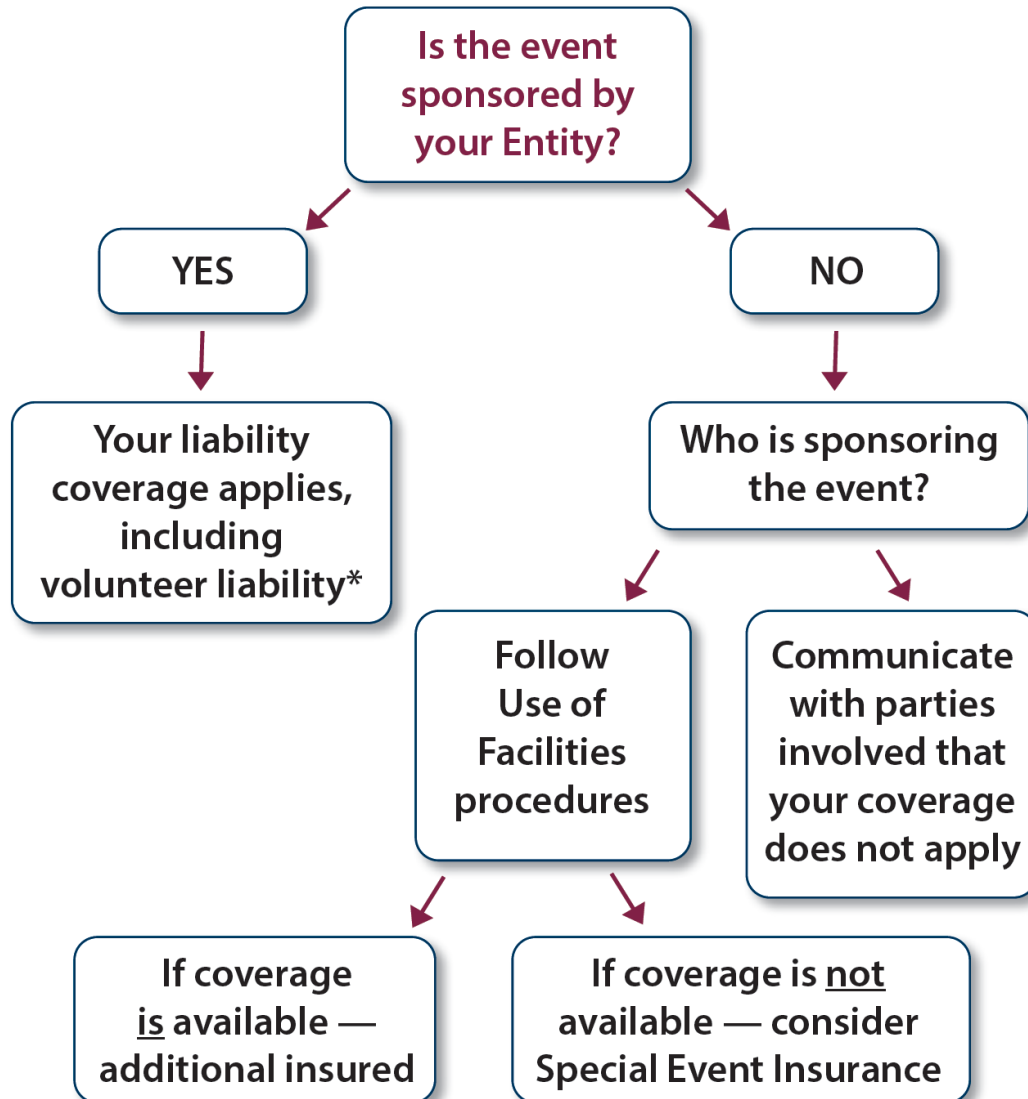
- Coverage/Insuring Agreement
- Exclusions
- No exclusion regarding use of facilities



How Do I Make a Coverage Determination?



Volunteer/Use of Facilities - Quick Coverage Assessment



** All terms, provisions, and exclusions set forth by the coverage document and declarations apply.*

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Use of Facilities Best Practices

- ☐ Implement a Use of Facilities Policy
- ☐ Sign a Use of Facilities Agreement with the party using your facilities
- ☐ Certificates of Coverage / Request to be named an Additional Insured
- ☐ Special Event Insurance
- ☐ Staff training



Use of Facilities Policy



- Sources: professional associations, other public entities
- Generally, outlines when facilities can be used, identifies different categories of users, whether fees apply, etc.
- Likely refers to the agreement for details
- Have your legal counsel review the policy

Use of Facilities Agreement



What is an agreement/contract?

Multiple choice:

- A.** A blueprint of expectations
- B.** Several legal terms that no one understands
- C.** A document that recaptures a business arrangement
- D.** A. and B.
- E.** A. and C.
- F.** All of the above



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Use of Facilities Agreement

- Clearly define rights and responsibilities of both parties (involve legal counsel):
 - Procedures to be followed
 - Insurance and indemnification
 - Categories of organizations
 - Fee Structure
 - Prohibited uses
 - Securing the building, etc.



Insurance and Indemnification

- Typical insurance limits / Additional Insured
- Indemnification = assuming another party's liability



What are typical insurance limits for use of your facilities?

Multiple choice:

- A. \$5 million
- B. \$375,000 per occurrence/no aggregate
- C. \$325,000 per person/\$1,000,000 aggregate
- D. \$1 million per occurrence/\$2 million aggregate



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Statutory Protection for Public Entities

RSA: 507-B:4 Limit of Liability.

- Liability of a governmental unit for bodily injury, personal injury or property damage sustained by any one person in actions brought under this chapter is limited to \$325,000.
- Liability of a governmental unit for bodily injury, personal injury, or property damage sustained by any number of persons in a single incident or occurrence is limited to \$1,000,000.

Case Law: Discretionary Function Immunity

- The **discretionary function** exception restores the government's **immunity** in situations where its employees are carrying out governmental or 'regulatory' duties.



True or False?

I cannot be liable if a third party uses my facilities, they have liability coverage and they named my entity as an Additional Insured



False

**I could still be liable if a loss is
caused by my negligence**

Let's Discuss...



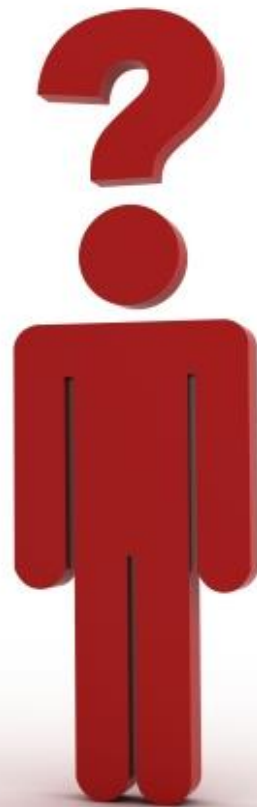
The local book club would like to use your community center for a book sale.

They don't have insurance coverage, but they will donate all the money raised towards replacing your playground in the public park.

What Will You Do?

- A. Let them use the facility, no strings attached.
- B. Let them use the facility if they agree to purchase special event insurance through the local agent.
- C. The town will sponsor the event, and the book club members will be volunteers on behalf of the town.





Word of Advice...



- Consider First Amendment implications
- Contact your legal counsel
- Contact Primex³



<http://www.nhprimex.org/>

- **Primex³ Coverage Documents**
- **Community Use of Facilities Bulletin**
- **Quick Coverage Assessment Form**

Contact Information



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