

**NEW HAMPSHIRE MUNICIPAL ASSOCIATION** 



## How to Handle Voluminous Records Requests

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## **Our Presenters**









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# Start by asking, "Is it a governmental record?" (RSA 91-A:1-a)



### CREATED, ACCEPTED, OR OBTAINED BY QUORUM OF A PUBLIC BODY



Records created, accepted, or obtained by *less than* a quorum of a public body *is not* a governmental record.

An email exchange between an individual governing body member and a constituent is not a governmental record because it was not obtained by a quorum of a public body.

If the governing body member is acting on behalf of the entire public body, an email exchange with a constituent would likely be a governmental record.



## **CREATED, ACCEPTED, OR OBTAINED BY A PUBLIC AGENCY**



A "public agency" is any agency, authority, department, or office of the town, school district, or village district. RSA 91-A:1-a, V.

Information constitutes a governmental record if it is "created, accepted, or obtained by, or on behalf of, ... any public agency in furtherance of its official function." RSA 91-A:1-a, III.

**Town Administrator's Office** 

#### ACCESS TO GOVERNMENTAL RECORDS



The provisions of RSA Chapter 91-A are construed in a manner favoring disclosure and interpreting the exemptions to disclosure restrictively.



An individual's motives in seeking disclosure of public records are irrelevant to the question of access under the Right-to-Know Law.

#### **AVAILABILITY OF GOVERNMENTAL RECORDS**



# PUBLIC RECORDSGoAvariableduAvariablebusHEREpul

Governmental records should be available during the regular business hours of the public body or agency, *BUT*:

- A record may be temporarily unavailable because it is being used by public officials.
- Citizens can be asked to make an appointment to review records.





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#### Brent v. Paquette, 132 N.H. 415 (1989)

RTK *does not* direct that records be provided immediately upon request. Records must be provided when they are immediately available for release.

RTK *does not* give citizens the unfettered right to review governmental records in any quantity and wherever kept immediately upon demand.





#### Brent v. Paquette, 132 N.H. 415 (1989)



Public offices function more efficiently where record keepers plan their days around pre-arranged appointments, and not be forced to interrupt their work whenever a citizen "drops by" to inspect a public record.

RTK *does not* require the official to explain why the record was not immediately available if the official provides the citizen with the record within five days.



#### New Hampshire Civil Liberties Union v. City of Manchester, 149 N.H. 437 (2003)

Requestor sought: photographs taken by police officers of people who were stopped but not arrested.

RTK does not require document compilation.

To "compile" is "to collect and assemble (written material or items from various sources) into a document or volume or a series of documents or volumes."









In 2013, the US Public Interest Research Group gave New Hampshire what letter grade for providing online access to government spending data?

1. A

2. A-

3. B

4. B-

5. C



#### New Hampshire Civil Liberties Union v. City of Manchester, 149 N.H. 437 (2003)



RTK requests often require a public official to retrieve multiple documents.

The ruling in *Brent v. Paquette* shields agencies from having to create a new document in response to a RTK request, it does not shelter them from having to assemble existing documents in their original form.



#### ATV Watch v. DRED, 155 N.H. 434 (2007)



The time period for responding to a Right—to—Know request is absolute: make public records available when they are immediately available for release, or otherwise, *within five business days of RTK request:* 

- (1) make the records available;
- (2) deny the request in writing with reasons; or
- (3) acknowledge receipt of the request in writing with a statement of the time reasonably necessary to determine whether the request will be granted or denied.



#### ATV Watch v. NH Dept. of Transportation, 161 N.H. 746 (2011)



**Records sought:** all governmental records in the custody or control of NHDOT related to motorized use of New Hampshire's rail trails that were purchased with Federal **Transportation Enhancement** Funds.

#### ATV Watch v. NH Dept. of Transportation, 161 N.H. 746 (2011)

**Duty to search for records:** the agency must show beyond material doubt that it has conducted a search reasonably calculated to uncover all relevant documents. This burden can be met by producing affidavits that are relatively detailed, nonconclusory, and submitted in good faith. Once the agency meets its burden to show that its search was reasonable, the burden shifts to the requester to rebut the agency's evidence by showing that the search was not reasonable or was not conducted in good faith.



### Organize the RTK Document Production Process

- Appoint or identify one employee who is responsible.
- Keep a log of all RTK requests, noting date of receipt, date of initial response, and final response.



• Consider policy like Auburn's that governs RTK requests.



### **Review Request**

- Is the request reasonably described?
- Is the request from a NH citizen?
- Does the request seek information that is exempt from disclosure?
- Is the request from an attorney or law firm already in litigation with the town?
- Does the request raise red flags such that town counsel should be consulted?



## Search For and Evaluate Time Necessary to Assemble response



- Physical vs. electronic files
- Time allocation calculation
- Keep diary of places searched and time spent



#### Response

- Send acknowledgement of receipt letter within 5 business days.
- Provide estimate of time to produce.
- Provide notice of copying cost.
- State that if cost is greater than \$50 will require prepayment.
- Special production costs.





Date of Interview: February 28, 2006

Following a series of discussions between counsel, the United States Attorney for the "free talk" interview to be conducted at the offices of the United States Attorney for the District of Arizona, in Phoesix, AZ. We was accompanied by coursel throughout the interview. AUSA and NPS Supervisory Special Agent

As noted, it was previously agreed upon that this interview would take place under the provisions of a "free talk" agreement. A copy of that agreement is attached [See Attachment # 17].

Finally, in 1981 or 1982 was selected for the position of the at Hubbell Trading Post, in Ganado, AZ, working for Southwest Parks and Momments Association, later known as Western National Parks Association. estimated asslary at HTP as approximately \$12 per hoar, for a fortyhour work work. Added that was routinely paid an additional menthly bonus check based upon the volume of sales realized at the trading post: typically around \$800 or \$900 per month. Stated that usually cashed paychecks and bonus checks at the Tae Boniio (NM) branch of the Bark of America.

## REDACT EXEMPT INFORMATION.



## REASONABLE FEES ALLOWED.

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#### August 8 Poor Cybersecurity is Growing Municipal Concern

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VENUE www.nhmunicipal.org

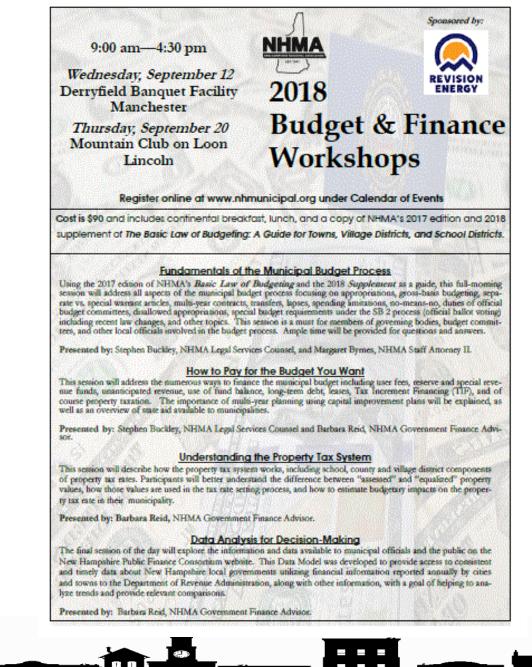


COMING



VENUE www.nhmunicipal.org









The Right-to-Know Law (R3A Chapter 91-A) affects every aspect of local government in our state. Every board, committee, commission, and advisory committee in every town, city, and village district in New Hampshire must comply with this law, which requires that discussions and actions of these bodies take place in a public meeting, subject to exceptions.

#### Public Meetings and Nonpublic Sessions

#### 9:00 am—12:30 pm Friday, September 28

Join Legal Services Counsel Stephen Buckley and Staff Attorney Margaret Byrnes, who will discuss the requirements for holding a proper public meeting, as well the exceptions to the meeting requirement (the so-called "non-meeting"). Then the attorneys will discuss the purposes for which public bodies may hold a nonpublic session, as well as the procedural requirements for a proper nonpublic session. This workshop will also address difficult "meeting" issues, such as communications outside a meeting and electronic means of communicating. There will be ample time for questions and answers.

> Who Should Attend? Everyone in Municipal Government



Includes Top Ten Compliance Tips Public Meeting & Governmental Records Posters Is it a Meeting Flow Chart Remote Participation Checklist And More!

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#### The Right-to-Know Law and Governmental Records

#### 9:00 am—12:30 pm Tuesday, October 16

Join NHMA's Legal Services Counsel Stephen Buckley and Staff Attorney Margaret Byrnes who will share strategies to assist municipalities in handling governmental record matters arising under the Right-to-Know Law. Guidance will be provided on determining what is a governmental record, where records must be stored, and when and how access and copies of public records must be provided. This workshop will also address what records are exempt from disclosure, along with whether a record request that would require a search for multiple documents must be fulfilled or whether a request impermissibly seeks to create a record that does not exist. In addition, guidance will be provided on the retention of governmental records and how claims under the Right-to -Know Law are enforced.

RSA 91-A Impacts Every Aspect of Municipal Government in our State.

For registration information, visit www.nhmunicipal.org under Calendar of Events. Questions? Call 800.852.3358 or email NHMAregistrations@nhmunicipal.org.

Attendees receive the NHMA publication, A Guide to Open Government: New Hampshire's Right-to-Know Law.



#### 2018 Municipal Law Lecture Series

#### \$90 for three lectures/\$35 per lecture

These lectures are intended for members of the New Hampshire Municipal Association particularly for municipal officials with an interest in or responsibility for any aspect of municipal land use regulation, including members of planning and zoning boards, planners, land use administrators, select boards, town and city councilors, building inspectors, code enforcement officers, and public works personnel.

	Lecture 1	Lecture 2	Lecture 3
	Planning Board	How to Read a Survey	Solar Power &
	Procedural Basics	Plan	Land Use
Presenters:	C. Christine Fillmore, Esq. Gardner, Fulton & Waugh, PLLC Diane M. Gorrow, Esq. Soule, Leslie, Kidder, Sayward & Loughman, PLLC	Stephan Nix, Esq., Licensed Land Surveyor Nate Miller, AICP, Deputy Director Southern NH Planning Commission	Clayton R. Mitchell, Ph.D., Esq. University of NH John T. Ratigan, Esq. Donahue, Tucker &
Locations:		The second s	Ciandella, PLLC
Cheshire County Hall 12 Court Street Keene	Wednesday September 26 7:00 pm—9:00 pm	Wednesday October 3 7:00 pm—9:00 pm	Wednesday October 10 7:00 pm—9:00 pm
Derry Municipal Ctr., 14 Manning Street Derry	Wednesday October 10 7:00 pm—9:00 pm	Wednesday September 26 7:00 pm—9:00 pm	Wednesday October 3 7:00 pm—9:00 pm
Stratham Municipal Ctr. 10 Bunker Hill Ave. Stratham	Wednesday October 3 7:00 pm—9:00 pm	Wednesday October 10 7:00 pm—9:00 pm	Wednesday September 26 7:00 pm—9:00 pm
NHMA Offices 25 Triangle Park Drive Concord	Saturday, October 20 9:00 am-4:00 pm Continental Breakfast & Registration begin at 8:30 am		



For registration information, visit <u>www.nhmunicipal.org</u> under Calendar of Events. Questions? Call 800.852.3358 or email NHMAregistrations@nhmunicipal.org.

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#### Sharing Ideas: Shaping the Future

2018 Annual Conference Wednesday and Thursday, November 14 & 15, 2018 Manchester Downtown Hotel, Manchester, NH



#### for attending our webinar today!

Mission Statement The New Hampshire Municipal Association is a nonprofit, non-partisan association working to strengthen New Hampshire cities and towns and their ability to serve the public as a member-funded, member-governed and member-driven association since 1941. We serve as a resource for information, education and legal services. NHMA is a strong, clear voice advocating for New Hampshire municipal interests.

