IMPORTANT COVERAGE UPDATES RELATED TO COVID-19

At HealthTrust, we are committed to providing the coverage and support our Members and their employees need and we continue to monitor closely the developments regarding the COVID-19 pandemic. Recently we announced two important benefit enhancements related to the impacts of the COVID-19 pandemic.

HealthTrust Announces Extension of Cost Share Waiver for COVID-19 Treatment

On June 4, 2020, the HealthTrust Board of Directors decided to extend the waiver of cost-sharing (copayments, deductibles and/or coinsurance) under HealthTrust medical plans for all in-network medically necessary COVID-19 treatment received through December 31, 2020.

This extension follows other actions HealthTrust has taken as the COVID-19 pandemic continues to impact New Hampshire. HealthTrust initially waived cost-sharing as required by federal and state law with respect to the initial diagnostic visit and testing as well as all in-network medically necessary treatment of COVID-19 delivered via telehealth. We then voluntarily extended the waiver of cost-sharing to all in-network medically necessary treatment of COVID-19 in any setting (including inpatient, urgent care, emergency room and outpatient office visits) received between April 1 and May 31, 2020, which was later extended through June 30, 2020.

This new decision by the HealthTrust Board of Directors extends the time period covered by this temporary waiver through December 31, 2020. The waiver eliminates all cost shares for individuals covered by a HealthTrust medical plan as long as they receive medically necessary treatment for COVID-19 from doctors, hospitals, and other healthcare professionals in their plan’s network.

Dental Plan Maximum Increase for Employees

We understand that many employees with HealthTrust Dental Plan coverage may not have been able to utilize their dental benefits due to the temporary closure of dental offices for non-emergency care. The HealthTrust Board of Directors has voted to implement a one-time, temporary increase of the annual plan year benefit maximums by 50 percent for the next full plan year: July 1, 2020-June 30, 2021 for July Groups and January 1, 2021-December 31, 2021 for January Groups with dental coverage through HealthTrust. This will assist individuals who may have been impacted by the COVID-19 pandemic relative to their dental care. Please note, lifetime Orthodontic maximums are not being adjusted.

Enrollees from July Renewal Groups who are enrolled in a HealthTrust Dental Plan will receive a notice in the mail about this benefit enhancement this month. Enrollees from January Renewal Groups who are enrolled in a HealthTrust Dental Plan will be sent a similar notice in the near future.
HealthTrust is Here for You

As always, HealthTrust Benefits and Wellness Advisors are available to assist our Members and will continue to provide educational support and resources as we continue through these challenging times. We continue to update our secure websites for both Members and Enrollees with important benefit information, COVID-19 news and resources, and many other valuable tools and resources.

Questions regarding HealthTrust coverage can be submitted via the Secure Message Center in the SMP (for employers) and SEP (for covered individuals), or by calling HealthTrust Enrollee Services at 800.527.5001.