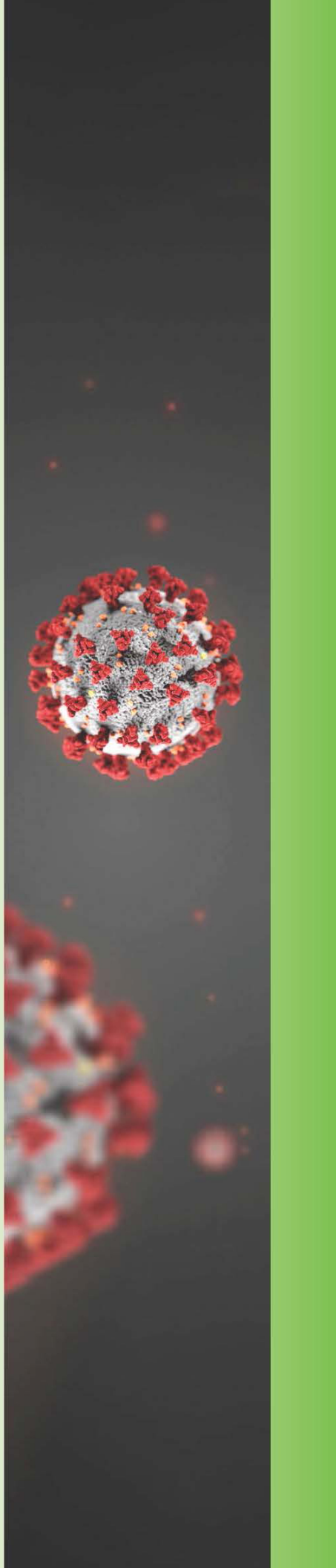
SERVPRO®
Fire & Water - Cleanup & Restoration™

# Commercial Cleaning Services

SERVPRO® professionals are trained in adhering to the highest cleaning and sanitation standards.



Ready for whatever happens.®

**SERVPRO® franchise professionals offer cleaning services including the removal of biohazard contaminants. We have the specialized training and products to get your property back to business.**

## We are Here to Help® Get Your Business Back to Normal

SERVPRO is being called on by numerous businesses and community leaders to perform the necessary bioremediation services to clean, disinfect and sanitize their properties. All of our cleanup practices are in accordance with the guidelines provided by the CDC and local authorities. If you are interested in inquiring about our services we're here to help – 24 hours a day, seven days a week, while life gets back to normal in the communities we all call home.

The CDC recommends usage of a labeled hospital-grade disinfectant with claims against similar pathogens to the coronavirus. Multiple products in the SERVPRO product line meet this standard and carry the EPA-registered emerging pathogens claims. While there is currently no product tested against this particular strain of the coronavirus, we are following all guidelines as provided by the CDC and local authorities.

## SERVPRO can respond quickly and effectively to help minimize business interruption to your company.

SERVPRO franchise professionals are uniquely prepared during this unprecedented time to clean and disinfect your home or business according to the protocols set forth by the CDC. We have years of experience in dealing with biological contaminants, and we will go beyond the scope of work that regular janitorial staff perform on a daily basis.

The CDC encourages cleaning of high-touch surfaces such as counters, tabletops, doorknobs, light switches, bathroom fixtures, toilets, phones, keyboards, tablets, and tables at a minimum.[i] These same surfaces are mentioned in the CDC's guidance for commercial spaces as well.[ii]

### IN ACCORDANCE WITH THE CDC, SERVPRO® RECOMMENDS THE DAILY CLEANING OF THE FOLLOWING ITEMS:

The CDC also recommends regular cleaning of the following areas/items:

- Kitchen/Food Areas
- Bathrooms
- Schools/Classrooms
- Offices
- Retail Spaces
- Water Fountains
- Shelving/Racks
- Sales Counters
- Carpets and Rugs
- Stair Handrails
- Elevators and Escalators
- Playground Equipment
- Fitness Equipment

SERVPRO professionals are trained to perform a proactive cleanup that involves facility or structure cleaning and disinfection. Cleanup procedures generally include cleaning of porous and non-porous surfaces, disinfecting of non-porous surfaces, cleaning and disinfecting of equipment, tools, and/or supplies used for cleanup process, and disposal of waste.

i https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-preventspread.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fguidance-preventspread.html
ii https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/guidance-business-response.html
iii https://www.cdc.gov/coronavirus/2019-nCoV/summary.html
iv https://www.cdc.gov/coronavirus/2019-ncov/about/transmission.html

## Keeping the Workplace Safe

***Encourage your employees to...***

**Practice Good Hygiene**

- Stop shaking hands – use other noncontact methods of greeting
- Clean hands with sanitizer or wash their hands frequently
- Avoid touching their faces and cover coughs and sneezes
- Disinfect surfaces like doorknobs, tables, desks, and handrails regularly
- Increase ventilation by opening windows or adjusting air conditioning

**Be Careful with Meetings and Travel**

- Use videoconferencing for meetings when possible
- When not possible, hold meetings in open, well-ventilated spaces
- Consider adjusting or postponing large meetings or gatherings
- Assess the risks of business travel

**Handle Food Carefully**

- Limit sharing food with others
- Strengthen health screenings for cafeteria staff and their close contacts
- Ensure cafeteria staff and their close contacts practice strict hygiene

**Stay Home if...**

- They are feeling sick
- They have a sick family member in their home

## About Coronavirus

The CDC is responding to an outbreak of a respiratory disease caused by a novel (new) coronavirus that was first detected in Wuhan City, Hubei Province, China and has spread to 60 locations internationally (as of this publication), including cases in the United States. The virus known as "coronavirus disease 2019" (abbreviated "COVID-19")[iii] is thought to spread mainly from person-to-person or through respiratory droplets when an infected person coughs or sneezes. It may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes, but this is not thought to be the main way the virus spreads.[iv]

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