



Difficult times remind us of the importance of strong, compassionate communities.

HealthTrust is committed to providing our Members and Enrollees with support and resources to help keep them safe and healthy. We continue to closely monitor the coronavirus (COVID-19) outbreak and will provide updates to our Members and Enrollees as the situation evolves. These are extraordinary circumstances and we appreciate your patience and understanding as we navigate this quickly evolving and dynamic situation.

HealthTrust Member and Enrollee Coverage Updates

HealthTrust has taken steps to address the outbreak by supporting access of individuals with HealthTrust medical coverage to an initial visit and testing for COVID-19 with no cost sharing, as well as early refills of existing prescription medications. ***Members and Enrollees can access up-to-date coverage information relating to COVID-19 on HealthTrust's Secure Member Portal (SMP) or Secure Enrollee Portal (SEP).***

HealthTrust will continue to provide communications to Member Groups and forward-ready emails so they may share information with their employees.

We encourage our Members to remind their employees to stay informed by logging in to their SEP account. HealthTrust will provide updates and useful resources in the SEP as the situation evolves.

Member Group Meetings and Events at HealthTrust Building - Cancelled through May 10, 2020

We take seriously the recent information about strategies to prevent the spread of coronavirus or COVID-19. Our obligation is to ensure the safety and well-being of staff and support the public health efforts to limit the spread and harm of this novel virus. We will continue to provide the support and resources our Members and Enrollees rely on for their health and other coverage needs.

Contacting HealthTrust

HealthTrust Enrollee Services: 800.527.5001 or enrolleeservices@healthtrustnh.org

Secure Message Center: HealthTrust Secure Member Portal or Secure Enrollee Portal

Email: Email your Member Group's assigned HealthTrust Benefits or Wellness Advisor

Please rest assured we are closely following developments and will notify you if circumstances change. Thank you New Hampshire municipalities for working together with us to help keep our communities safe and healthy and, as always, for the privilege of serving you and your employees.

Sincerely,

Wendy Lee Parker
Executive Director