MUNICIPALITIES BECOMING REMOTE ORGANIZATIONS, FAST

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The need to **adapt, fast**

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The situation

The good news

The challenges

*We must adapt*
The **playbook** for enabling a remote workforce

- Proper technology
- Security layers and workflows
- Cultural intentionality
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Proper Technology

**On-site infrastructure**
- Server environment
- Applications
- End-points
- Monitors and devices
- Phones
- Communication tools

**Remote enabled, shift to:**
- Remote server environment
- Cloud-hosted applications
- Mobile-friendly end-points
- Key peripherals devices
- Remote phone systems
- Virtual communication tools
Remote servers, cloud-hosted apps, and secure remote access

Private Cloud

Public Cloud

Applications

File Hosting

Account Mgmt.

VPN

Remote Desktop
Mobile-friendly end-points

- Your laptop
- Work with your IT partner
- Demand is high, right now
  - Bring home office desktop
  - Non-business class machines
  - Don’t use home computer
Key peripheral devices

- Docking station
- Printers, copiers, scanners
Communication tools

Phones
Unified Comms.
Video
Voice
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Security Layers and Workflows

- Multiple security threats converging at the same time
- Key security tips
  - Multi-factor authentication
  - Staff training
  - Secure email practices
  - Establish an Information Security program
The **playbook** for enabling a remote workforce

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Cultural Intentionality

- Check-in with your team
  - Encourage dedicated, separate workspaces
  - Implement daily work routines
  - Model proper work-to-home shifts

- Increase one-on-one and all-team engagements
  - More frequent staff meetings
  - Frequent, short one-on-one rhythm meetings
  - Increase connectivity with unified communication tools
  - Default to video
  - Utilize Yammer
HOW MAINSTAY CAN HELP

• Managed IT Services – *Be your IT Department and enable your remote workforce!*
• Supplemental IT Services – *Support your IT Department with remote practices!*
• Training/Consulting
• Managed Information Security Services
  • Mainstay can be your security and compliance team
  • Risk Assessments
  • Compliance Governance
  • User Security Training
  • Policy Development
  • Secure Workflow Consulting
• IT Audits/Assessments
• A call anytime!
LET’S CONNECT

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YOUR QUESTIONS

Submit them through the Q&A button at the bottom of the Zoom screen